1065 Ahua Street Honolulu, HI 96819

Phone: 808-833-1681 FAX: 839-4167

Email: <a href="mailto:info@gcahawaii.org">info@gcahawaii.org</a>
Website: <a href="mailto:www.gcahawaii.org">www.gcahawaii.org</a>



#### Date & Time:

Saturday, November 4 & 18, 2017

8:00 a.m. to 4:00 p.m.

"Participants must complete all sessions in order to obtain certificate.

#### **Location:**

GCA Conference Room 1065 Ahua Street, Honolulu

#### Cost:

\$295 for GCA members \$395 for non-members

# Register

#### Instructor:

Glenn Nohara President of Genba Hawaii, Inc.

### **DEADLINE: October 20, 2017**

Class space is limited and reserved on a first come, first served basis.

Please note!! No refund will be provided if you cancel after the deadline, however you may transfer your registration to another employee within your organization.

# The General Contractors Association of Hawaii is proud to present:

# AGC'S SUPERVISORY TRAINING PROGRAM

The Associated General Contractors of America's Supervisory Training Program (STP) is a construction-specific training curriculum developed, updated and field-tested by and for contractors. Supervisory skill—or the lack of it—directly affects every company's bottom line. You make your money in the field, and STP can help you improve your organization's bottom line.

The comprehensive 6-course program focuses on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials. Please visit <a href="https://www.agc.org/STP">www.agc.org/STP</a> for the complete program.

## Unit 1 | Leadership and Motivation (2015 Edition)

This course will describe the value of effective supervision of workers and improve the construction supervisor's ability to lead and motivate others.

- The dollars and sense of people in construction
- The role of the construction supervisor
- Helping people perform better
- Motivating and leading others
- Positive feedback
- Training and orienting crew members
- Teams and team building
- Leadership skills in action

#### Who is STP for?

STP has been the professional development resource of choice for more than 150,000 construction supervisors and managers in the United States. Individuals attending STP courses include anyone on a construction jobsite in a supervisory role from the new supervisor and foreman to the experienced superintendent.

# **Program Completion Certificate**

Upon successful completion of each individual STP course, participants will receive a course certificate. Course participants who complete STP Units 1-6, can submit an STP Completion Certificate Application to AGC of America in order to receive the AGC STP Certificate of Completion. Courses do not have to be taken in numerical order. All who complete the full program will be honored at a GCA Membership Meeting where their commitment and accomplishment will be recognized by the industry.

Please see attached for the registration form.

# General Contractors Association of Hawaii presents:



# AGC's Supervisory Training Program Unit 1: Leadership and Motivation



Supervisory skill—or the lack of it—directly affects every company's bottom line. Each day decisions made by every foreman and superintendent are crucial to the success or failure of every construction project. You make your money in the field. Or you lose it.

The Supervisory Training Program (STP) developed by AGC, is designed specifically to meet the needs of the construction industry. Developed, updated, and field-tested by and for contractors, the Program consists of 6 courses that focus on the knowledge and skills that every supervisor must have to be an effective manager of people, time, equipment and materials.

This course includes the following sessions, case studies and topics:

**Dollars and Sense of People and Construction:** Case Study: *The Contractor Who Lost the Bid*; improving the bottom line by effective supervision; cost of poor supervision; cost and causes of personnel turnover; learning new jobs, tasks and skills; communication, trust, respect, teamwork, and cooperation.

**The Role of the Construction Supervisor:** Case Study: *The Confused Supervisor*, supervisory leadership and motivation; crew supervisor in the linking pin role; positive discipline.

**Helping People Perform Better:** Case Study: *The Poorly Motivated Crew*; assumptions about people; the performance equation; encouraging external competition and self-improvement; delivering timely training and information; encouraging responsibility and self-control; setting positive expectations.

**Motivation:** Case Study: *The Worker Who Lost Motivation*; general motivational strategies; recognizing personality types; internal motivational techniques; job enlargement and job enrichment; construction supervisor's motivation tool kit.

**Leading Others:** Case Study: *The Inconsistent Supervisor*, leading others; being consistent but flexible; providing consistency; providing flexibility; leadership styles.

**You Get What You Expect:** Case Study: *The New Crew Supervisor*; setting positive expectations; how workers respond to supervisor's behavior; putting the theories to work.

**Positive Feedback:** Case Study: *The Tough Supervisor*, giving positive feedback; benefits of giving positive feedback.

**Training and Orienting Crew Members:** Case Study: *The Lead Trainer*, orientation and training for new workers; training.

**Teams and Team Building:** Case Study: *The Team That Didn't Work*; why teamwork is important; team types; the construction supervisor's role; phases of team development.

Leadership Skills in Action: Case Study: The Fleckster Company buyout, review of the course.



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The General Contractors Association of Hawaii Presents:

# **AGC'S SUPERVISORY TRAINING PROGRAM**

**Unit 1 | Leadership and Motivation (2015 Edition)** 

#### **Registration Form**

Fax to 808-839-4167 or gca@gcahawaii.org

		if you did not receive a confirmat	ion, piease cai	833-1681 ext. 14.				
NAME	:		Email:					
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CONTA	ACT:		Email:					
COMP	ANY:							
ADDRE	ESS:							
CITY:			STATE/ZIP:					
PHONE	E/FAX:		Cell:					
LOCATION: The course will be held at GCA Conference Room, 1065 Ahua Street, Honolulu, HI 96819  DATE: Saturday, November 4 & 18, 2017								
TIME:	TIME: 8:00 a.m. to 4:00 p.m.							
	-	must complete all sessions in order ee includes Participant's Manual ar		tificate."				
PAYME	NT INF	ORMATION: (Payment must accord	mpany registi	ration to secure seat)				
The reg	gistratio cellatio	Deadline and Cancellation policy: on deadline for this program is Octoons received prior to that date. Aft accepted.	•					
Registration Fees:			TOTAL:					
		for members (bill company) es Participant's Manual		\$395 for non-members Includes Participant's Manual				
	Enclos	sed is a check for	Make ch	ake check payable to GCA of Hawaii				
	Charg	e credit card on file						

Charge my credit card (See attached CC Form)

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PLEASE FAX WITH YOUR REGISTRATION FORM TO: 839-4167

CREDIT CARD AUTHORIZATION FORM								
NAME ON CARD:								
COMPANY:								
BILLING ADDRESS:								
CITY:			STATE/ZIP:					
PHONE/ FAX:								
AMOUNT:								
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CONTACT PERSON								
Check box to request credit card receipt to be emailed @								
Check box to request original credit card receipt to be mailed.								
Check box to request copy of credit card receipt to be faxed.								
FOR GCA OFFICE ONLY: RECEIVED BY:								
DATE:								